

Privacy Policy

Effective Date: January 1, 2025

Lex Logistics, Inc. ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.lexlog-usa.com (the "Site") or interact with us digitally.

1. Information We Collect

A. Personal Information

When you contact us, request a quote, or fill out forms, we may collect:

- Name
- Email address
- Phone number
- Company name
- Shipping and billing addresses

B. Usage Data

We may automatically collect data such as:

- IP address
- Browser type and version
- Pages visited
- Time and date of visit
- Device and operating system

C. Cookies and Tracking Technologies

We use cookies to improve your website experience. You can manage cookies in your browser settings.

2. How We Use Your Information

We may use your information to:

- Provide and manage logistics and freight services

- Respond to inquiries or service requests
 - Process shipments and payments
 - Send service-related communications
 - Improve our website and operations
 - Comply with legal obligations
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3. Sharing Your Information

We may share your information with:

- **Trusted third-party service providers**, including carriers, IT vendors, and customer support platforms
- **Payment processors**, specifically *Intuit QuickBooks Payments*, which securely handles transactions on our behalf. We do not store payment card details on our servers
- Legal or regulatory authorities when required by law
- Internal business affiliates under confidentiality agreements

We do **not** sell or rent your personal information to third parties for marketing.

4. Payment Processing

We use **Intuit QuickBooks Payments** to securely process payments and invoices. Your payment data is transmitted directly to QuickBooks and never stored by Lex Logistics, Inc. For more information, refer to Intuit's Privacy Policy.

5. Data Security

We implement reasonable security measures to protect your information. However, no method of transmission over the internet or storage is completely secure.

6. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the personal data we hold
- Request correction or deletion
- Restrict or object to data processing
- File a complaint with a supervisory authority

You can contact us to exercise these rights.

7. Third-Party Links

Our website may include links to third-party websites. We are not responsible for the privacy practices or content of those sites.

8. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect information from minors.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact us:

Lex Logistics, Inc.

1409 Hausman Road, Suite 2
Allentown, PA 18104

 Phone: **610.488.2548**

 Email: **opr@lexlog-usa.com**

 Website: www.lexlog-usa.com